

Next Up...

2019 – 2020 What a Year!

Dave Roberts

Network Strategy Manager

This year has marked 11 years of TfB successfully delivering highway services in Buckinghamshire...

It's been a good year for TfB with some notable successes including:

- Securing full capital funding from the DfT
- Successful BSI audits in Quality Management ISO 9001, Health & Safety ISO 45001 and Environment ISO 4001
- Maintaining our accreditation for Asset Management ISO 55001
- Gold Standard for our street gazetteer
- Winning the CIHT award - online winter driving workshop - June 2019



More notable successes...

- Overall winner of Institute of Asset Management Global award for “Improving Customer Service through Collaboration”
- Resurfaced the Wendover bypass - an HS2 mitigation scheme, reducing noise levels by 5.2dB
- Plane and Patch programme
- Road Surfacing programme
- Project Safe Start - ‘shovel ready’ schemes



Next Up...

Feedback, The Present and Future...

Louise McCann

Contract Director TfB

Feedback from last years conference...

- Communication focus and workshop

What you told us works for you...

- Local area forums
- Social media – a large number of people follow us on social media with nearly 10,000 followers on twitter alone

What more did you suggest?

- A more personal and immediate method of communication was preferred by the majority



Innovative practices...

Dave has covered some of the successes and I would like to touch on some innovative practices:

- An app being created for both the Member and the Parish Portals
- The award winning winter driving workshop
- AI now being used for road condition surveys
- Use of the Etnyre Chip spreader for surface dressing
- New Gully management system
- Use of hydrogen lighting columns



And for the safety of our staff and others...

- **Intellicones** – use of the first smart safety cone alerting operatives to incursions
- **Vacuum excavation**
- **Body and helmet cameras** to reduce operative abuse



The Future...

A new structure in design and construction from 1st October 2020

Thank You